# DOCUMENT FOR INFORMATIONAL PATERNITY TEST

### Print this document

This document contains the instructions to do the collection yourself with cotton swabs you may already have at home or can obtain from a pharmacy (e.g., Q-Tips), mailing instructions and a consent form to fill out and sign. If you would like to use alternative DNA samples (non-swabs), please refer to the last page of this document.

At the end of the collection, you should have one sealed, labeled sample envelope per person (e.g., one for the alleged father and one for the child), identified, signed, and ready to return to DNAForce by mail or courrier.

#### Q1. What do I need to do the test?

 a. 2 cotton swabs per person (pharmacy swabs). If using Q-Tips, cut off one end so there's only one cotton tip.



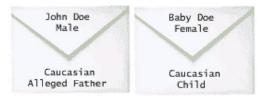
- b. 1 small paper envelope per person (no plastic).
- c. 1 large mailing envelope (6" x 9" or larger).
- d. Clean water: adults/children rinse; infants drink room-temperature water or wait 3 hours after feeding.
- e. Pen for labeling and signatures.

#### Q2. How do I collect the swabs?

- a. One person at a time. Do not touch the cotton.
- Adults/children: No smoking, toothpaste, or mouthwash for 2 hours prior; rinse 3 times with water immediately before sampling. Infants: give room-temp water or wait 3 hours after feeding.
- Roll along the entire inner cheek ~30 times (~1 minute) per swab. Avoid teeth/tongue. Air-dry each swab for 1 hour.
- d. Put 2 dried swabs for that person in their small paper envelope; seal it.

### Q3. How do I label the small swab envelope?

On each small envelope, print: full name, date of collection (dd-mm-yyyy), sex, ethnic group (White, Black, Asian, Hispanic, Other), and role (Child or Alleged Father).



### Q4. Where do I mail the samples to?

When completed, the impartial witness must return by mail or courier the samples to:

DNAForce Inc. 1925 18th Ave NE, STE 115 Calgary AB T2E 7T8 Canada 1 800 830 6306 info@dnatest.ca

If sending the samples from abroad, the following declaration is required:

Exempt human specimens (mouth swabs) VALUE 1.00\$CAD HS code 302100010

## Q5. How do I make the payment?

Do not send payment with your samples. Rather, we will email you an electronic invoice after we receive your samples. You will be able to pay using Visa or MasterCard. The price is the same as ordering a kit and can be reviewed on our website.

# Q6. Do you accept any other samples than swabs?

If you wish to use alternative samples (non-swabs) please refer to the last page of this document.

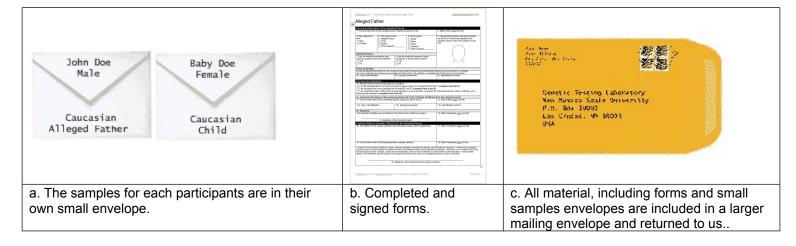
# Q7. Timing: When must the lab receive our samples?

Within 60 days of collection. Ship promptly.

### Q8. Common mistakes to avoid

- a. Using plastic bags or damp swabs (use paper; air-dry 1 hour). Do not use plastic bags, as the humidity build-up will destroy the DNA over a short time.
- b. Touching cotton tips or contaminating swabs.
- c. Shipping anywhere other than the Calgary address previously mentioned.

## Q9. How to prepare the submission:



#### DNAForce Inc. – At Home Instructions for Informational Paternity Test

### Consent, terms, conditions and release - DNAForce Inc. ("DNAForce")

A. ACKNOWLEDGEMENT AND CONSENT 1. Authorization to test and process: I authorize DNAForce and its laboratories to receive, analyze, and report on my self-collected (or witness-collected) cheek-swab specimens, or those of the individual named on this form. 2. Collection method and responsibilities: This form is for cheek swabs only. Collection is performed by me or an impartial witness following the instructions. I will follow all instructions (including drying, sealing, labeling, custody, and shipping) and accept the ordinary risks inherent in self-collection. 3. Possibility of inconclusive results: Laboratory findings may be uninterpretable or of unknown significance. 4. Inadequate or compromised specimens: If a specimen is inadequate, compromised, or non-compliant (for example, damp swabs, plastic bags, missing seals/signatures), DNAForce is not liable for inability to produce results. Additional samples may be requested; recollection or re-testing fees may apply. 5. Results recipients: DNAForce may provide a copy of results to each person who submitted a specimen for this test and to the payer unless prohibited by law or order. Otherwise, results are released only with written consent or as required/permitted by law. 6. Authority to consent for others: If I sign for a minor, a legally incapable person, or a deceased person named here, I have lawful authority to consent to self-collection/witness collection and DNA testing for that person; no order or agreement restricts my authority; I accept full legal responsibility. DNAForce may rely on one parent/guardian's consent and may request more consents or refuse/cancel if authority is disputed. I will indemnify DNAForce against any claim alleging lack of authority. 7. Accuracy of information: The information on this form is true and complete to the best of my knowledge. 8. Chain of custody (home legal): I understand an impartial witness must verify identities, observe or perform collection, sign/date across each sealed envelope flap and the photos, maintain custody of all materials, and ship directly. Tested parties should not handle the package after sealing. 9. Third parties and scope: Testing may be performed by third-party laboratories; couriers and the impartial witness are independent of DNAForce. DNAForce is not present at collection and is not responsible for acts or omissions of the witness or participants.

B. TERMS AND CONDITIONS 1. Voluntary participation: Participation is voluntary, 2. Not a medical service: The test does not diagnose or provide health information. DNAForce does not practice medicine or give medical advice. 3. No absolute accuracy guarantee: The test is not guaranteed 100% accurate; failure or error is possible even in the best laboratories. 4. Storage, quality control, and research: Samples and related data may be stored for regulatory compliance and quality control. Samples may be used for research only after removal of personal identifiers, 5. Confidentiality and privacy: electronic delivery: Results are confidential as permitted by law and disclosed only with consent or as required/permitted by law. Personal information is handled per applicable privacy laws. I consent to receive communications and results electronically and acknowledge inherent transmission risks beyond DNAForce's control. 6. Admissibility and chain of custody: For court/authority use, applicable standards and a documented chain of custody are required. For home legal testing, chain of custody is established by an impartial witness who verifies identity, ensures proper sealing/signatures, maintains custody, and ships directly. Non-compliance may lead to rejection, recollection, delay, or non-admissibility. Admissibility is determined solely by the receiving authority or court. 7. Unauthorized or improper samples: You represent you have the lawful right to submit each specimen. DNAForce may refuse or cancel testing if a sample or witness is unauthorized or not independent, if materials appear substituted/compromised, or if custody is broken, and may notify authorities where required by law. 8. Timing: DNAForce will use reasonable efforts to deliver reports within a reasonable time and is not responsible for delays. Samples should arrive within 60 days of collection; late arrivals may require recollection. 9. No legal advice: Obtain your own legal counsel for legal questions or uses. 10. Payment and fees: Testing may be delayed until payment; results release only after full payment. Deposits/partials are non-refundable unless required by law. The test initiator is primarily responsible; all tested parties are jointly and severally liable. You will pay collection costs and reasonable legal fees. Additional fees may apply for recollection/re-testing, extra reporting, shipping/courier, or no-shows/late cancellations (if applicable). 11. Court-ordered testimony and records (reimbursement): If DNAForce (including employees/contractors) must produce records, provide affidavits, prepare and/or attend to give evidence or testify due to any subpoena, order, regulatory or law-enforcement demand, or similar process relating to your test, samples, report, or chain of custody, you agree to reimburse: appearance/testimony \$2,000 per calendar day (or part); preparation/records work \$400/hour; travel/ancillary waiting \$300/hour; expenses at cost; statutory witness fees will be credited. Invoices issue after compliance; due in 15 days; overdue amounts accrue 2% per month (26.82% per annum) or the legal maximum. The test initiator and all tested parties are jointly and severally liable.

C. RELEASE, LIMITATION OF LIABILITY, AND INDEMNITY 1. No warranties: To the fullest extent permitted by applicable law, DNAForce and its directors, officers, employees, consultants, and agents make no representations and disclaim all warranties and conditions, express or implied, including any regarding accuracy, timeliness, completeness, non-infringement, satisfactory quality, merchantability, merchantable quality, or fitness for a particular purpose, and any arising by law, statute, usage of trade, or course of dealing. 2. No responsibility for errors/omissions: DNAForce and its directors, officers, employees, consultants, and agents assume no responsibility to you or to any third party for the consequences of any errors or omissions. 3. Your responsibility and indemnity: You agree that your use of any report is at your sole risk and you agree to indemnify, hold harmless, and defend DNAForce and its directors, officers, employees, consultants, and agents from and against all losses, claims, demands, expenses (including reasonable legal fees), or liabilities of any kind asserted by, suffered or incurred by third parties arising from your use of the report, the collection of specimen(s), testing procedures, or the test results, including any allegation that you lacked lawful authority to submit the specimen(s). 4. Exclusion of damages: To the fullest extent permitted by law, DNAForce and its directors, officers, employees, consultants, and agents shall not be liable for any indirect, consequential, incidental, special, exemplary, or punitive damages of any kind, or loss of use, data, or profits, whether arising in contract, tort (including negligence), or otherwise, even if foreseeable or even if advised of the possibility. 5. Liability cap: If DNAForce is found liable notwithstanding the above, total liability shall be limited to the amount you paid to DNAForce for the test at issue. 6. Savings clause: Nothing in this section excludes or limits liability to the extent such exclusion or limitation is prohibited

- D. GOVERNING LAW AND JURISDICTION This agreement is governed by the laws of the Province of Alberta and the federal laws of Canada applicable therein. You and DNAForce submit to the exclusive jurisdiction of the courts of Alberta.
- **E. QUESTIONS, COMPLAINTS, AND NOTICES** If you have questions, concerns, or claims about the testing process or the results, you must contact DNAForce in writing within 30 days from the date of the report. Complaints or claims received after 30 days from receipt of the report will be considered expired, to the extent permitted by law.
- **F. MISCELLANEOUS** 1. Entire agreement; amendments: These Terms and Conditions, together with the signed order/consent form, constitute the entire agreement regarding the test and results and may be amended only in a signed writing by DNAForce. 2. Severability: If any provision is held invalid, the remainder remains enforceable. 3. No waiver: A failure to enforce any provision is not a waiver of that provision. 4. Assignment: You may not assign this agreement without DNAForce's prior written consent. 5. Headings: Headings are for convenience only and do not affect interpretation. 6. Language: Only the language version of this agreement executed (signed) by the client is binding. If both English and French versions are executed, both are binding; in case of discrepancy, the version executed by the client governs.

# Alleged Father:

First and last name of the sampled alleged father:		2. Date of birth (yyyy-mm-dd):	
Medical History  3. Has the alleged father received a bone marrow transplant during his lifetime?  Yes  No	4. Has the alleged father received a blood transfusion in the last three months? Yes No	5. Ethnic group of the alleged father: White Black Asian Hispanic Other (specify):	

## Child:

6. First and last name of the sampled child:	7. Date of birth (yyyy-mm-dd):	
Sex assigned at birth:     Male     Female		
Medical History  9. Has the child received a bone marrow transplant during his or her lifetime? Yes No	10. Has the child received a blood transfusion in the last three months? Yes No	11. Ethnic group of the child: White Black Asian Hispanic Other (specify)

# Signature Required:

- If only one part (A or B) is signed, you authorize the test and accept the conditions for both the alleged father and the child. You confirm
  that you have the authority to sign for both persons and you accept all legal responsibility.
- If both lines are signed (part A and B) the signature in part A authorizes the test and accepts the conditions for the alleged father and the signature in part B authorizes the test and accepts the conditions for the child.

A – Signature #1					
12. First and last name of the consenting person	Your signature indicates your acceptance of the terms and conditions on the previous page.  13. Signature of the consenting adult	14. Date of signature (yyyy-mm-dd):			
B - Signature #2 – OPTIONAL (if a second person signs, please do so below)					
15. First and last name of the consenting person	Your signature indicates your acceptance of the terms and conditions on the previous page.	17. Date of signature (yyyy-mm-dd):			
	16. Signature of the consenting adult				

# Where should we send your results?

 An email address is required for all clients. This is our standard and fastest method for delivering results.

Email Address for Results	
19. Email	

- Hard copy results can be mailed for an additional fee of 20\$+tax.
  - o Mailed service is optional and does not replace email delivery; all clients will receive an electronic copy.
  - o Please allow an additional 2-3 weeks for the delivery of mailed reports.

Mailing Address  20a. Addressed to (First and last name):								
20b. Street / Land Location / P.O. Box.			20c. Apt./Unit					
20d. City	20e. Province/Territory		20f. Country	20g. Postal Code				
Phone Numbers								
21a. <b>Daytime</b> Telephone Number	er	Extension	21b. <b>Evening</b> Telephone Number		Extension			

## Alternative DNA samples (non-swabs): FAQ

## A1. What is an "alternative sample"?

Any sample type other than a cheek swab (buccal swab).

# A2. When should I submit an alternative sample?

Only when a cheek swab cannot be provided by a participant. For example, if the alleged father can provide a swab but the child cannot, submit a swab for the alleged father and an alternative sample for the child. Participants do not need to submit the same sample type.

### A3. How much do alternative samples cost?

\$150 + tax per alternative sample. For example, if both the alleged father and the child submit alternative samples, the total increase is \$300 + tax. These fees are in addition to standard paternity testing fees.

# A4. What types of alternative samples are acceptable?

Examples (not limited to): cigarette butts, clothing, dental floss, ear wax, chewing gum, hair (with root), hair (without root), fingernail or toenail clippings, toothbrush, toothpick, used tissue, semen, electric razor blades, razor, blood sample, blood stain.

# A5. How do I prepare alternative samples before packaging?

- a. Let samples air-dry completely at room temperature (generally overnight, about 12–24 hours). Moisture encourages mold and bacterial growth that can destroy DNA.
- b. Do not add liquids or cleaners. Do not heat, microwave, or place in direct sunlight.
- c. Keep items from different people separate at all times.

# A6. How should I package and label alternative samples?

- a. One sample per envelope.
- b. Use clean paper envelopes (no plastic directly against the sample as this prevents proper drying).
- c. Clearly write on each envelope: the person's full name, the sample type (e.g., "toothbrush," "hair with root"), and if known the collection date.
- d. Mark the envelope "Alternative sample."

# A7. Do both participants need to submit the same type of sample?

No. Each participant may submit a different type (e.g., one swab and one alternative sample).

## A8. What is a viability test?

The laboratory first checks whether the sample contains sufficient DNA for analysis.

## A9. What happens if my sample is non-viable?

You will receive an email notification. You may send a replacement sample; however, the \$150 + tax fee must be paid again because it covers the viability test.

#### A10. Do standard testing fees still apply?

Yes. Standard paternity testing fees apply in addition to alternative sample fees.